

A Guide to



PACT NORTH EAST

“ Providing supported accommodation,
support, advice, training and therapeutic
services in a unique rural setting. ”



Parent And Child Together North East

What is Parent and Child Together North East?

Parent and Child Together North East (PACTNE) is a Charitable Incorporated Organisation which is registered with the Charity Commission of England and Wales. Our one and only charitable objective is "To promote and preserve good health among parents and children living in the Tees Valley and surrounding areas, in particular but not exclusively by providing supported accommodation, support, advice, training and therapeutic services to young persons and adults who are pregnant or parenting children and who are made vulnerable by homelessness, need, hardship or distress."

Families are at the heart of who we are and what we do.

What do we do?

Many families in distress or crisis lack the personal skills and resources or indeed the support of extended family and as a result, children suffer and may ultimately need to become Looked After. Our goal is to prevent this from happening whenever possible by providing a comfortable home, life and parenting skills courses, intensive support, counselling and other relevant training for families who are struggling for whatever reason. These may include temporary or ongoing physical or mental health challenges, homelessness, financial crisis, physical or learning disabilities or difficulties, domestic violence, inadequate parenting role models, and the after effects of previous life style choices. This list is far from exhaustive and PACTNE will consider referrals for any family who can be described as vulnerable and in need of accommodation and support.

“ Our goal is to prevent children from families in crisis becoming 'looked after' by the Local Authorities. ”



What sort of accommodation do we provide?

The accommodation at Eagle House is located in a beautiful rural setting on the edge of Darlington. This environment benefits the physical and emotional wellbeing and mental health of resident parents and their children. The log cabins are built to a high standard and are designed to be flexible enough to accommodate families of varying sizes. There are one bed cabins suitable for a pregnant woman or a single parent with a baby. In addition 3 bed cabins are available for larger families and one two bed cabin is accessible for a family member, adult or child, who has mobility issues including the use of a wheel chair. Accommodation is provided under a licence agreement and an example can be provided on request.

“Eagle House provides unique accommodation in a beautiful rural setting.”



Who provides the support?

Support is delivered by staff, volunteers, statutory bodies and other third sector organisations. Staff include an Operations Manager and Family Support Worker and volunteers include trained Family Mentors. Health Visitors and other professionals from the multi-disciplinary services are regular visitors to the site and we draw on the expertise of charities such as CAP who provide Money Management Courses and Life Skills Training. Therapeutic services include counselling for both parents and children and where appropriate whole families. All counselling is provided by qualified and experienced counsellors or family therapists who are on an accredited register with the Professional Standards Authority.

“ Providing a significant support structure through well-trained staff, volunteers, statutory bodies & third sector organisations - with family mentoring, therapeutic services, life skills and other relevant training. ”



How long can families be accommodated and supported for?

Families can live in a cabin at Eagle House for up to two years during which time they will be assisted to develop increased resilience, with stronger attachment bonds between parent and child. At the end of their stay the family will then be helped to find suitable accommodation in the community where PACTNE will continue to provide a lower level of support, or assist them to relocate, as they choose.

“ Providing suitable secure community focussed accommodation for up to two years. ”

Where do resident families come from?

The charity is able to accommodate and support families from a wide area but most originate from Darlington, the Tees Valley and the surrounding region. If a particular family need is significant we would consider referrals from further afield.

“ Meeting the needs of vulnerable families in Darlington, the Tees Valley & surrounding region. ”

How do you make a referral?

Please contact our office at Eagle House and we will make available an application pack. PACTNE is able to receive referrals from a wide variety of statutory and third sector organisations and is also open for families to refer themselves.

“ Simple application pack & well managed referral process. ”

What are the charges?

Most stays are either fully funded by the Local Authority, or funded through enhanced housing benefit with families contributing towards their own utilities. This funding will largely be dependent on the age of the parent/s and the family needs. Our fee structure can be provided on request.



Are there people we will not accommodate and support?

Yes. We do not accommodate and support people who have been convicted of violent crime, sexual offences or arson. We do not want to create a situation where existing vulnerable residents are made more vulnerable by an incoming family. PACTNE is always willing to discuss individual situations.

“ Careful selection to ensure the well-being of the PACTNE community. ”

Do we provide floating support?

We help families to transition into the community after a stay at Eagle House and floating support will be offered to make sure that this move is as positive as it can be for the whole family. This support will be provided by staff or volunteer family mentors or a combination of the two. We currently have no plans to provide any other form of floating support in the community.



How can you find out more about PACTNE?

This booklet is intended to provide general and introductory information about the work of PACTNE at Eagle House. If you would like more detailed information please contact us by email or telephone. Our website can provide current information. We would of course be pleased to make an appointment to show you around Eagle House.



To help with the flow of information we also produce “IMPACT” on a quarterly basis and this provides up to date news about developments.

If you would like to sign up to receive Impact you can email us or use the “contact us” form on the website.



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